



Hartland Braai Supplies (www.hartlandbraaisupplies.co.za) Protection of Personal Information Act (POPIA) Compliance Document

Privacy Policy

At Hartland Braai Supplies, we are committed to protecting the privacy and security of our customers and website visitors. This Privacy Policy outlines how we collect, use, and safeguard the personal information you provide to us.

Information Collection and Use We may collect personal information such as your name, contact details (email address and phone number), and delivery address when you place an order or contact us for inquiries. This information is used to process and fulfill your orders, communicate with you about your purchases, and provide customer support. We may also collect non-personal information, such as your IP address, browser type, and operating system, for analytical purposes to improve our website and services.

Data Security We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Cookies Our website may use cookies to enhance your browsing experience and provide personalized services. You can adjust your browser settings to refuse cookies, but please note that some website features may not function properly without cookies.

Third-Party Links Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of any third-party websites you visit.

Children's Privacy Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children without parental consent.

Changes to the Privacy Policy We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We encourage you to review this policy periodically for any updates.

Contact Us If you have any questions or concerns about our Privacy Policy or the handling of your personal information, please contact us at info@hartlandbraaisupplies.co.za.

By using the Hartland Braai Supplies website, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.